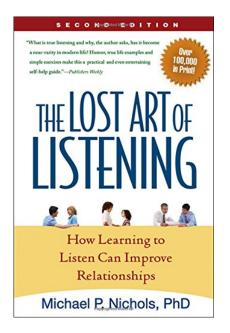
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by Michael P. Nichols: **The Lost Art of Listening, Second Edition: How Learning to Listen Can Improve Relationships**

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